



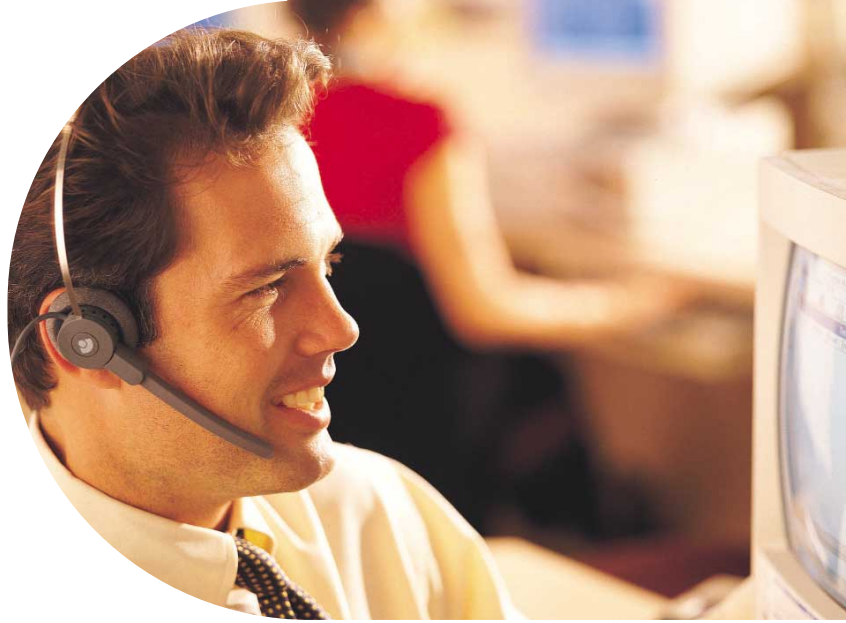
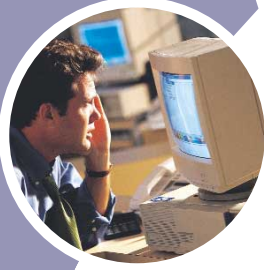
SIGHTLINE™

Lift your business to a new level of efficiency with SightLine

SightLine will make your staff more productive, your IT systems more effective and your customers more satisfied so that your business is more profitable.

SightLine: the powerful multi-platform performance monitoring and reporting system designed to ensure that you get the full business benefits from your IT infrastructure.





Harness technology and deliver results

It takes twice as long as usual to open your e-mail. The IT department investigates and says it's because of "loading problems". They suggest buying more memory.

Computer management products can highlight problems in your IT systems but they rarely identify causes. It can take days or even weeks for skilled technicians to discover the root cause of problems and even longer to correct them. In the meantime your organisation's productivity suffers as staff carry out their work on IT systems which are not running effectively, or are even unavailable. In an attempt to resolve the issues quickly, IT departments are forced to spend money on extra capacity, only to find at a later date that configuration, not capacity, was the issue.

There is a solution: SightLine™ - developed by the performance management experts at FORTEL™. SightLine effectively monitors the performance and availability of multi-platform systems allowing you to pinpoint problems and their exact causes – so you can eliminate them and keep your business working smarter.

More efficient spending

SightLine gives you a comprehensive insight into the performance of your computer systems and all of their interdependencies. SightLine provides a powerful and accurate tool to enable capacity planning and budgeting, including "what if?" analysis to:

- Determine the most cost efficient way to increase your transaction capacity to a given level.
- Realise the biggest performance, capacity or productivity gains from a fixed budget.
- Identify processing trends and adjust your systems before they affect user productivity and satisfaction.

The information that you need to do your job

SightLine provides automated reporting and presents information in formats valuable both to management for efficient business decisions, and more detailed views for technical and engineering staff.

With SightLine, IT fulfils its potential for the entire company.

Enhanced customer service

SightLine is a powerful tool which enables you to monitor your systems in real time and analyse the performance and availability over any given timeframe. This means that you can:

- Assess if IT systems are delivering the performance required by your business plan, warning you proactively of impending problems before they occur.
- Deliver, manage and report on IT service levels and productivity to users and external customers.
- Measure and quantify the performance that you are paying for from third party service providers.

Lower costs, increased productivity

With SightLine working for you behind the scenes, you have the assurance that:

- Those dependent on your IT systems can work more productively.
- You get better value from your investment in IT infrastructure.
- Your IT costs are reduced dramatically.
- Your IT staff are freed from time-consuming problem diagnosis to work on more proactive projects.

Rapid return on investment

SightLine is simple and easy to implement. Our consultants can assist you with any site-specific customisations and once complete, you can begin to reap the benefits of SightLine immediately, gaining a rapid return on your investment.

Freeing you from dependence on a single platform

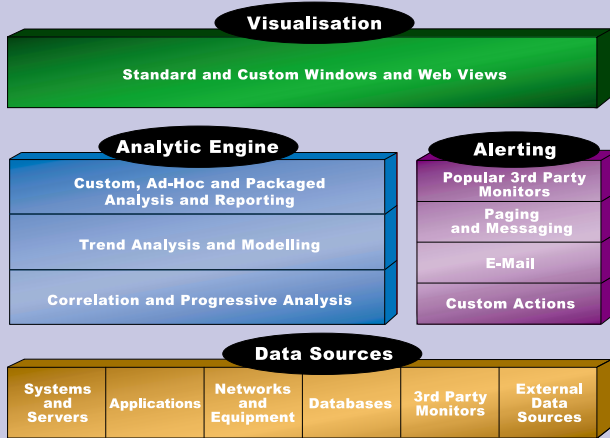
SightLine can make use of any real time data, end-to-end, independent of the platform, network or application from which it originated, including data from external partners both inside and outside your firewall. SightLine turns any time-stamped data into valuable information, giving you a consolidated view of enterprise-wide infrastructures showing trends and service levels.

A unique integrated view of all your systems

Even if your organisation already has a management framework or individual "point" monitoring systems installed you can still take advantage of the valuable benefits that SightLine provides. Through integration to your existing monitoring systems SightLine will provide a single powerful solution.



SightLine Overview



AutoAlert – creates user-defined threshold definitions based on specific events that, when they occur, trigger a warning message, execute an action, or send an email message or page.

SIGHTLINE™ capabilities

AutoCorrelate - analyses your systems data in seconds to pinpoint the problem and the exact cause, enabling your technicians to rectify the problem immediately.

AutoCorrelate is the industry's only linear correlation engine that quickly compares the inter-relationships of very large volumes of data metrics across your entire computing infrastructure.

AutoInvestigate – isolates periods of time when enterprise parameters have deviated from their normal patterns.

AutoAnalyse – searches specified data and produces a group of reports describing the activity of the host system, highlighting potential performance problems.

AutoThreshold – takes the guesswork out of identifying appropriate threshold levels by providing an automated way of specifying threshold values based on their deviation from normal behaviour.

SIGHTLINE™

...bridging the confidence gap

FORTEL™

FORTEL Inc. is a US based information technology company specialising in performance management solutions.

SightLine from FORTEL is sold through distributors and partners worldwide.

IT Solutions are a FORTEL partner and accredited distributor.

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